

Wilbert's

QUARTER 1 NEWSLETTER



WELCOME TO THE FAMILY!

Matthew Lees Jr: PAP Webster
Carlos Mattei Jr: PAP Ontario
Nikolas Davila: PAP Webster
Jesse Laplant: PAP Webster
Mindy Eiseman: UPI Rochester
Anthony Massimi: PAP Webster

Mark Moszak: PAP Webster
Joshua Gnage: UPI Rochester
Sherrri Heers: UPI Rochester
Roy Borden: UPI Buffalo
William Lidie: PAP Ontario
John Conrad: UPI Bath

Daniel Scott: PAP Ontario
Lindsay Conger: PAP Ontario
Seven Shipp: PAP Webster
Mark Corson: PAP Webster
James Dees: PAP Webster



BIRTHDAYS

PAP Ontario

Dawson Bellows 4/3
Brian Wilbert 4/8
Mathue Simmons 4/14
Carlos Mattei 4/15
Steven Geraci 4/25
Andrew Lewis Jr 4/29

PAP Webster

Daniel Lewis 2/5
Clay Martin 2/5
Aiden McKechny 2/11
James Dee 2/14
Zachary Kosachook 2/17
Anna Wilbert 2/20
Donald McCoy 2/23
Lauren Ortiz 2/24
Matthew Hayes 2/27
Seven Shipp 3/5
Josh Kuhn 3/11
Mark Moszak 3/15
Eric Graham 3/16
Luke Hoysic 3/21
Alexander Miller 3/30
Cameron McLeod 4/2
Jacqueline Wood 4/3
David Clevenger 4/5
Kevin Wilbert 4/9
Wendy Lavoie 4/14
Ronald Wilbert 4/20
Cole Moszak 4/24

UPI Bath

Derek Minervini 3/17
Matilda Hance 4/27
Hunter Stephens 4/30

UPI Buffalo

Daniel Pawlowski 2/2
Chelsea Place 3/20
Hunter McKay 3/31

UPI Rochester

Myranda Ogborn 2/6
Marycruz Martinez 2/12
Mindy Eiseman 3/1
Alfonso Padovani 3/16
Brandon Jock 3/25
Elias Rosario 4/21

Tires & Wheels Ontario

Michael Meyers 3/18
Nicholas Crane 3/27
Victor Maioli 4/9
Daniel Wilbert 4/23



ANNIVERSARIES

PAP Ontario

Heidi Kozak 3/28/07
Timothy Samay 3/14/08
Aaron Wilbert 3/23/10
Melanie Wilbert 2/20/14
Samantha Rogers 2/13/23

PAP Webster

Barbara Reiber 3/15/01
Anna Wilbert 3/27/08
Gregory Garritano 2/16/09
Jeffrey Lewis 3/02/17
Luke Hoysic 3/13/19
Mellisa Dachille 2/15/21
David Clevenger 3/1/21
Benjamin Miller 4/21/21
Chris McKechny 2/28/22
Mark Brown 3/6/23
Mark Maring 3/13/23
Alexis Seymour 3/13/23

UPI Bath

Timothy Decker 2/28/22
Derek Minervini 3/27/23
Matilda Hance 4/17/23

UPI Buffalo

Todd Lewis 4/9/18

UPI Rochester

Eric Wilbert 4/25/05
Tyler Petrie 2/02/15
Brandon Jock 3/23/15
Myranda Ogborn 3/29/17
Jessi Fava 3/7/22
Vladimir Martinez 2/17/23

EMPLOYEE SHOUT OUTS

Shout out to Don Faraone his work cleaning up and tearing down the racking at Action Auto Parts. We took down over 500 feet of racking and catwalk, many pieces welded and bolted together. It was no easy task with many moving parts that he was expertly able to handle. Thank you for all of your hard work Don!

Using data from EZ, Distribution carefully overhauled the outgoing shelves and door racks to better optimize morning loading. This could not happen with out Zach, Alex, Matt, and Kevin's help!

PAP Ontario

Our facility dismantled more vehicles than ever before. The increased production affects all departments and is only possible through everyone's efforts. Great job all!

PAP Webster

Shout out to Jenn Hart and Rich Cowley for going above and beyond to complete a detailed cleaning of our QC department! We appreciate your efforts on this!

Shout outs to Tim Rowe, Mike Sanchez, Matt Hayes, Tom Witt and Michael Garritano for taking the extra time to complete a spring cleaning of our yard and QC departments! Thank you for all that you do!

UPI Bath

We would like to recognize Tim Decker and Matilda Hance. Tim has been assisting with all daily tasks and making needed repairs around the facility while we are trying to locate parts for the nibbler.

Matilda comes to work everyday with a positive attitude and a smile on face that is welcomed customers and coworkers, she has also learned to purchase vehicles to help fill in when needed. Thank you for all you do, we appreciate you!

UPI Buffalo

Dan Pawlowski is our operator in Buffalo. He is the first one to work in the morning, opening the gate and starting the loaders. Dan is one of two operators setting 20-29 vehicles in the morning. Then during the day, he switches out all processed vehicles from the lifts to the gas punch to the area to be set next day. He also crushes nibbled vehicles and loads Joe with the crushed piles. Thank you to Dan for his dedication to getting the job done.

UPI Rochester

Although she has only been with us a short time, Victoria Tomlinson has made a great impression. Every day she shows up with a contagious positive attitude and ready to work. Victoria has earned the liking of her peers through her friendly personality and her demonstrated hard working ethics. Thank you for being you Victoria, we appreciate you!

Brandon Jock has been with us for almost 9 years now. Since his first day he has demonstrated a positive attitude and an exceptional desire to be part of our team. Brandon has proven to be a reliable team member and an exceptional equipment operator. Thank you for your hardwork and dedication, we appreciate you!

Since his first day Jason Hughson has shown a superb work ethic and teamwork. He has demonstrated to be dependable, productive, collaborative, and passionate about what he does. We can always count on Jason to lend a hand. Thank you for all you do Jason, we appreciate you!

T&W Ontario

Thank you to Dave Reiber, Don Faraone, Clarence Clink and Dennis Sanzotta have all put in lots of work to clean up the tires, car parts, and other junk from the property behind Tires and Wheels. This is a dirty job, to say the least, with constant rain and only a few cold days, it has made for a muddy mess that they battled constantly. Their work is very much appreciated as we continue to "Wilbertize" the property.

SPOTLIGHT

Mellisa Dachille



You might recall meeting Melissa on your first day at orientation, or perhaps when she assisted you with fixing your timecard, or guiding you through benefits enrollment as she is one of the faces of HR at Wilbert's Family Enterprises! Mellisa started with Wilbert's in February 2021 as the HR Clerical. Prior to that, she worked at BJ's Wholesale Club for over 10 years in the human resources department while holding many other roles; including cash office supervisor and interim HR Manager. Mellisa brings a lot of knowledge to the HR team and has helped with implementing innovative recruitment strategies to attract our top talent!

Most recently, Mellisa has been promoted to HR Generalist as she consistently demonstrates that with passion, dedication, and a focus on people, one can truly excel in shaping a thriving workplace. Her new role will concentrate on a wider array of HR responsibilities, while also advancing her skills within the expanding HR Department. Her office is in Webster, but you will see her during her travels at your locations, especially while onboarding new employees!

In addition to her professional achievements, Melissa is a mother of three who enjoys spending her weekends fishing with her family or trying her luck at the casino!

Melissa's blend of compassion, level-headedness, and sense of humor renders her an invaluable asset to the HR department! Her unwavering commitment to excellence in HR continues to leave a lasting impact on Wilbert's and we look forward to the future with her on the team!

THANK YOU, MELLISA!

SPOTLIGHT

Mellisa Dachille

QUESTIONS & ANSWERS

What made you decide to get into your field?

I started working at a retail/wholesale club when I was 16 . I was cross trained to work in several departments. I was a Cashier then I worked in Member Services and the stores cash office. You name it I could probably do it ! After a few years I was given the opportunity to be the Human Resources Clerical. After learning the basics of Human Resources and many years of assisting the manager it was really something I enjoyed doing.

What is the best part about your job?

Meeting all of the new hires and being able to give them a good first impression of the company and making them feel comfortable and welcomed on their first day.

What is the hardest part about your job?

Recruiting- It is a tough but rewarding job. Being fully staffed is essential for a company to run smoothly.

If you could only eat one meal for the rest of your life what would it be?

Steak, Potatoes and Asparagus!

What is your proudest accomplishment?

Being a Mom of 3. I always tell everyone I myself am a very boring person but my kids keep me busy and they are my world.

What advice would you give 18 year old you?

Save your money and start building your credit early. I don't think that it is taught enough in school how important it is to have a good credit score.

What are your top 3 favorite movies?

People are probably going to laugh at this but I love Cast Away. It is easily my top 3. Other than that I really enjoy Netflix series. Usually whatever is in the top 10.

What advice would you give someone that is interested in getting into your field?

Keep a notepad or post- it note with you at all times! Some days there is a lot happening and if you don't write it down you will forget to do it! Also be positive and welcoming to your team. Your positive energy will rub off onto others who might be having a bad day. And lastly, being a good listener. A lot of times people just want to be heard and that is key to building good relationships with employees and coworkers.

What are some of your goals for Wilbert's?

I would like to learn more about the automotive field. I am usually always doing HR things so even though I've been with Wilbert's for 3 years I'm not a car savvy person. Also strengthening my Human Resources skills and abilities. There is always something new to learn!

EMPLOYEE NEWS

Congratulations to Osman Darbane on a new addition to the family, welcomed January 19th!

Congratulations to Zach Kosachook on his new baby!

Congratulations to Emily Sapp on the arrival of baby boy, Waylon Christian! ▶



COMPANY NEWS

PAP Ontario

We had an indepth tour for a BOCES class from Spencerport. The staff did a great job getting the facility ready and the students and teachers were very impressed.

UPI Bath

Hopefully by the time you are reading this we will have our tow truck in service picking up most of our vehicles along with Rochester and Buffalo!

UPI Buffalo

Buffalo recently broke records for retail and processing. Congratulations to our entire team on their hard work!

UPI Rochester

Retail had a record gate count of 489 people on February 10th! Great job to the staff for keeping the check-in and check-out lines moving smoothly!

Processing saw a 23% increase over February of last year. The team is working hard keeping vehicles processed and the facility clean and orderly. Great job!

The recycling team continues to keep up with the increases in the processing department. Thank you for continuing the hard work!

The Contact Center has handled over 21,000 calls so far this year while keeping our "abandoned call" at the lowest it's been! Great job to the senior and NEW help!



WHAT'S HAPPENING AT Wilbert's

VOLUNTEERING AT RONALD MCDONALD HOUSE

Teams comprised of employees from all Wilbert's locations volunteered their time to make meals for families staying at the Ronald McDonald house in Rochester. We appreciate everyone's help and enthusiasm to lend a hand. Now we know who the chefs are!



REVIEWS

UPI Bath

Great selection, great people, great prices, clean yard. The best junkyard you'll ever experience likely! I go here for fun sometimes, it's that nice!

UPI Rochester

Best junk yard in New York State. Very friendly service at the counter and amazing yard maintenance. 10/10 and would highly recommended for clean used parts!

T&W Ontario

Getting a set of pull offs, which is close to brand new, for more than 50% off what they would be new is a hard deal to beat. Knowledgeable, caring, and the facility is clean. I'm a repeat customer.

PAP Webster

Excellent service over phone and in person. Great facility.

PAP Ontario

Thank you for your services, Neil. I'm very happy with your way of attending me and keeping it professional. I am very happy and will recommend this place to my friends and family.

UPI Buffalo

Best experience buying a front fender for a Kia Sedona. The organization and friendly, helpful staff made it actually a pleasure. Thank you and thanks for being reasonably priced!

GAME TIME!

**Spring ✨
Word Search**

- bloom
- bunny
- convertible
- Easter
- equinox
- mud
- rain
- sunshine
- tires
- bug
- coil

S	N	D	U	M	E	S	K	U	O	C	M	C	O	B	O	C	G	Q	W
M	E	J	W	E	L	U	M	A	R	O	O	O	E	U	D	O	B	I	X
E	S	R	D	A	B	N	O	J	O	W	U	I	G	N	V	U	N	K	C
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A	W	U	U	Q	O	W	R	M	Z	E	H	T	S	R	H	D	M	U	N
J	G	V	Y	H	C	B	G	K	E	Y	M	E	U	X	D	T	O	T	X